

tevalis &

yumpingo®

Next-Generation Customer Experience Management.

Gain control of the end-to-end customer experience.

Collect customer feedback across any digital channel. Through webhooks, Yumpingo can implement their proprietary One-Minute Smart Survey in any digital channel, no hardware needed. QR codes, booking platforms, CRM - the possibilities are limitless!



Collect real-time customer satisfaction.



Improve quality of service and menu item execution.



Drive brand innovation and performance.



Retain and recover guests in-the-moment.



“Since rolling out Yumpingo, our NPS has been steadily increasing and is now 14 points higher; which means 11% more happy guests! We’ve also seen our online reputation scores climbing from 4.3 to an excellent 4.7 stars.”

- Hickory's Smokehouse



Tevalis Limited



@tevalis.epos



@tevalis_epos



Tevalis Epos

www.tevalis.com

0330 002 1555 | partnerships@tevalis.com

Connect your Yumpingo Feedback to your Tevalis EPOS.

Using Tevalis and Yumpingo as one integrated solution means you can benefit from advanced levels of data insights through a strong, reliable platform you can trust. Enrich your guests experience with a seamless service end-to-end.



One Minute Review

For your guests, using Yumpingo only takes 60 seconds, meaning you get valuable insights for less time than it takes to boil a kettle!



Enhanced Experience

Improve your guests experience from the food and drinks, all the way to the lighting and the sound of your venue.



Drive Efficiency

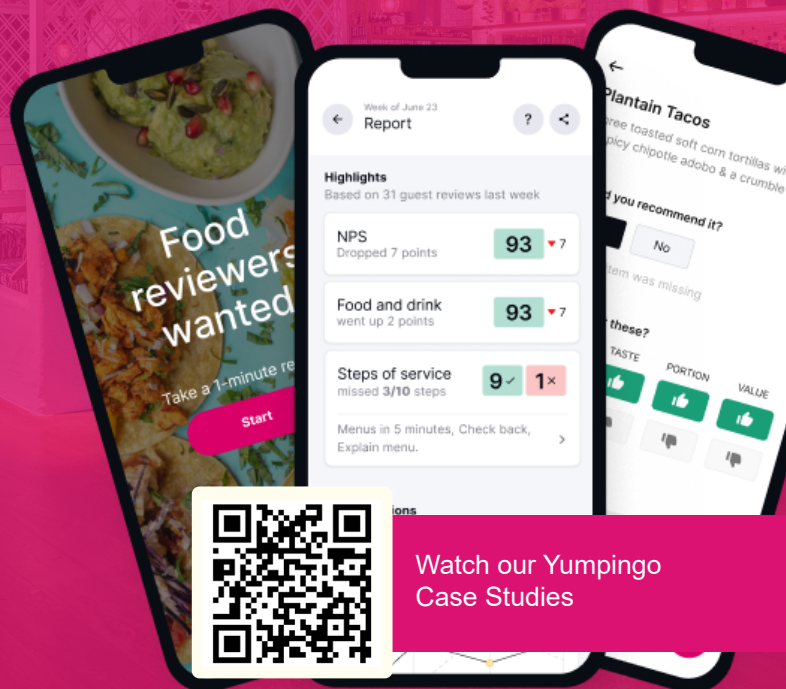
Receive real-time data on your floor staffs performance, which can be used to bolster morale and drive staff and guest satisfaction.



Bringing a true passion for hospitality, Paragon Group offers premium, responsibly sourced food to the locals and visitors of Staffordshire, Cheshire, and Shropshire. Contemporary and relaxed dining experiences can be enjoyed from each of the group's nine venues, which have been selected for their iconic landmark sites. With nine sites in the group and the continuing focus on outstanding customer service and fine dining experiences, Paragon needed a complete hospitality solution. It was also essential for the technology to be rolled out quickly and effectively. Tevalis and the teams at Paragon worked together to create the right ecosystem for the needs of the business, including bespoke developments and new integrations.

“The integration between Tevalis and Yumpingo is incredible, the amount you can understand where you need to tweak your menus, and change things, we find that information invaluable.”

- Paragon Group



Watch our Yumpingo Case Studies



Tevalis Limited



@tevalis.epos



@tevalis_epos



Tevalis Epos

www.tevalis.com

0330 002 1555 | partnerships@tevalis.com